

**CARBON-MONROE-PIKE MHDS PROGRAM
HEALTHCHOICES DEPARTMENT STATUS REPORT**

October 2022

I. HealthChoices Department

CMP HealthChoices (CMP HC) received our final Program Evaluation Process (PEPs) summary from our May review. Overall, the review was very favorable of CMP HC's oversight of the HealthChoices Program. However, as expected, there were only two areas noted as requiring corrective action plans (CAPs). One is to develop a plan to incorporate more member input in our oversight activities and the other is to work with Community Care to increase network monitoring - especially for youth involved with Children and Youth Services (CYS) agencies. The response (including the two CAPs) was submitted to the Department of Human Services (DHS) in September and we are awaiting feedback/approval.

II. Community Care

CMP HC and Community Care continue to hold regular meetings to review program operations, fiscal monitoring, network development, quality and clinical issues. These meetings occur at varying intervals and on an ad hoc basis to insure the HealthChoices program continues to operate successfully in CMP.

Community Care is continuing to expand a learning collaborative model for providers in their networks across Pennsylvania. This learning collaborative expands on what they launched in January 2022 to assist providers with ways to cope with staff recruitment/retention efforts. The original series was broader in its scope, but the new series of trainings are more focused and are driven by feedback/request from the provider network during the initial round of sessions.

III. Operations Update

CMP HealthChoices has recently received our rate offer from DHS. The offer is being reviewed by Community Care's actuaries. Our actuary, Mr. John Vataha, has reviewed them and is concerned about the rate offer's adequacy. With feedback from Community Care, we will make decisions to meet with DHS to work to understand their logic and possibly adjust our rates. While not a formal "negotiation" year, DHS has always been willing to meet when we feel that significant financial stress may be placed on the program and its operation.

Respectfully submitted,

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