

**CARBON-MONROE-PIKE MHDS PROGRAM  
HEALTHCHOICES DEPARTMENT STATUS REPORT**

January 2023

I. HealthChoices Department

We are pleased to announce that our CMP HealthChoices (CMP HC) Quality Director will be returning from medical leave this month. We are fortunate that his leave coincided with a point in time where no new requests from DHS have been made with regard to quality measures. However, the ongoing process of complaint and grievance monitoring has needed to continue and we are thankful for the coverage provided by his supervisor, Zaadya Scarborough.

II. Community Care

CMP HC and Community Care continue to hold regular meetings to review program operations, fiscal monitoring, network development, quality and clinical issues. These meetings occur at varying intervals and on an ad hoc basis to insure the HealthChoices program continues to operate successfully in CMP.

Community Care continues to work with CMP HC to address underperformance in meeting the established goals for follow-up after admission to inpatient psychiatric care. The two goals focus on a first appointment within seven days of discharge and within 30 days of discharge. We have missed both of these goals for a second year. At the direction of the Department of Human Services (DHS), we are working together to complete Root Cause Analyses (RCAs) and from them to develop quality improvement plans to submit to DHS. We are hopeful that continuing to address the workforce shortage and establishing the Social Determinant of Health (SDOH) reinvestment project for transportation will have a major impact on improving our rates.

III. Operations Update

CMP HC and CMP MHDS have worked very successfully together in implementing new program models over the past year. Most recently, the conversion of a former Community Residential Rehabilitation (CRR) program to a Residential Treatment Program for Adults (RTFA) has been made. This transition makes the program eligible to be funded through HealthChoices as a treatment services. This Merakey RTFA program is eligible HealthChoices funding starting in January.

Respectfully submitted,

**Jeffrey A.  
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HealthChoices Coordinator

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